

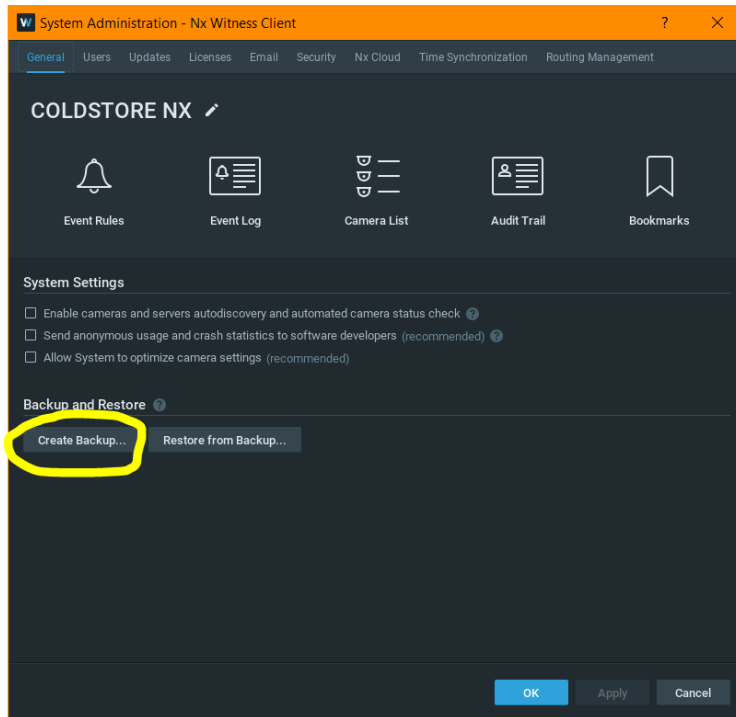


Nx Witness Update **GUIDE**

Windows server

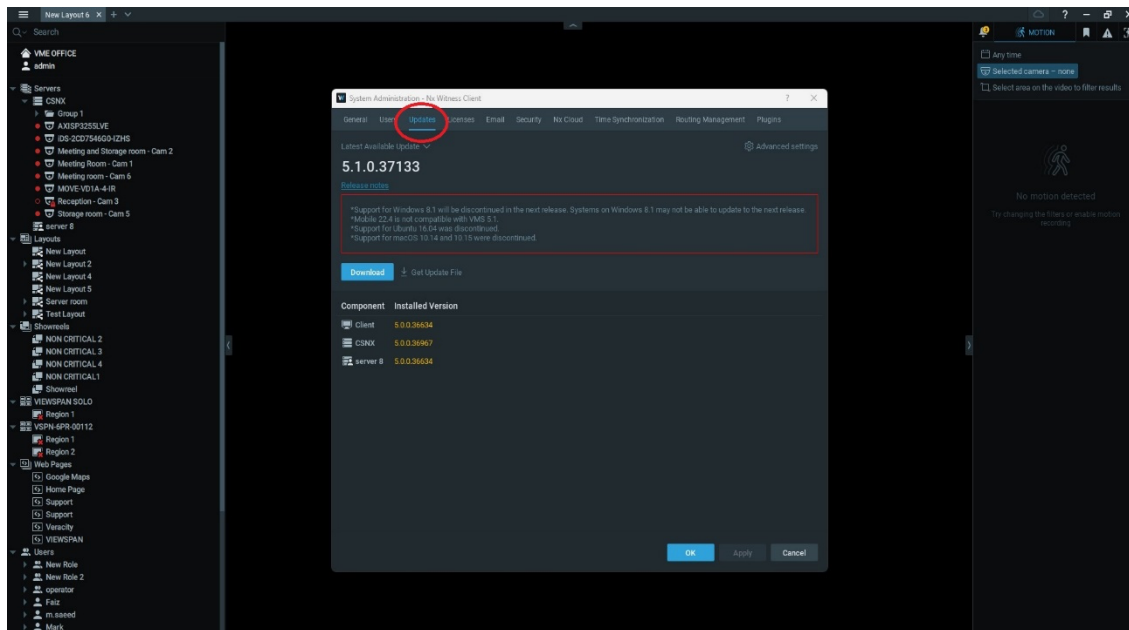
How to upgrade Nx Witness

0. Create a backup in the Nx Client and save it to your workstation.

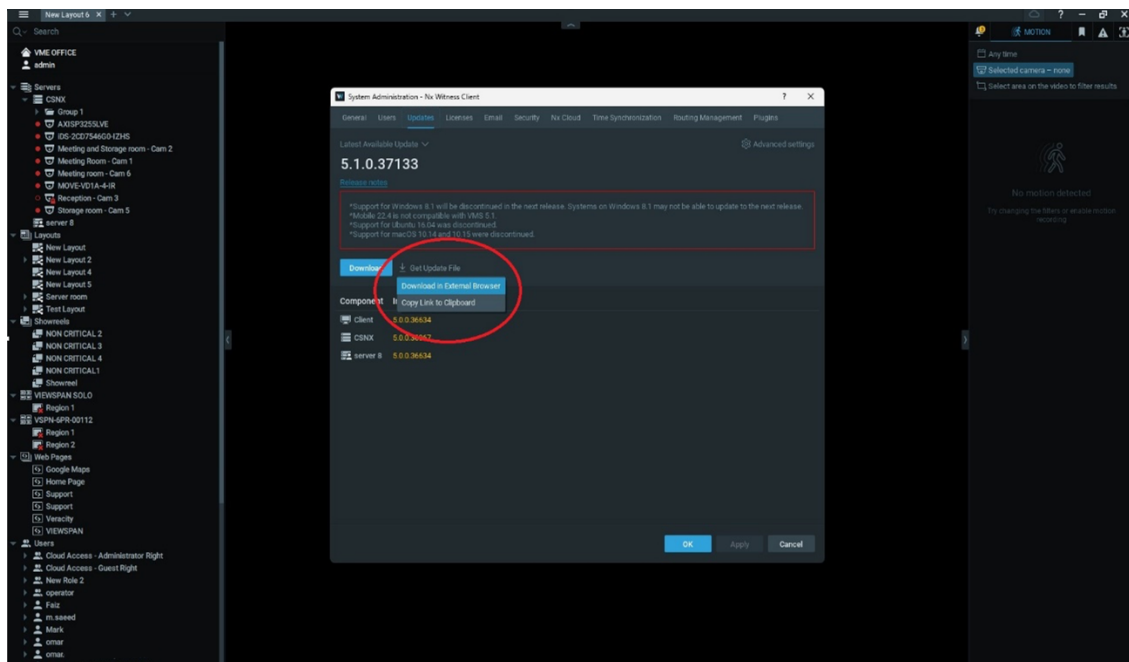


1. Go to System Administration from the menu on the top left corner and select the Update tab.

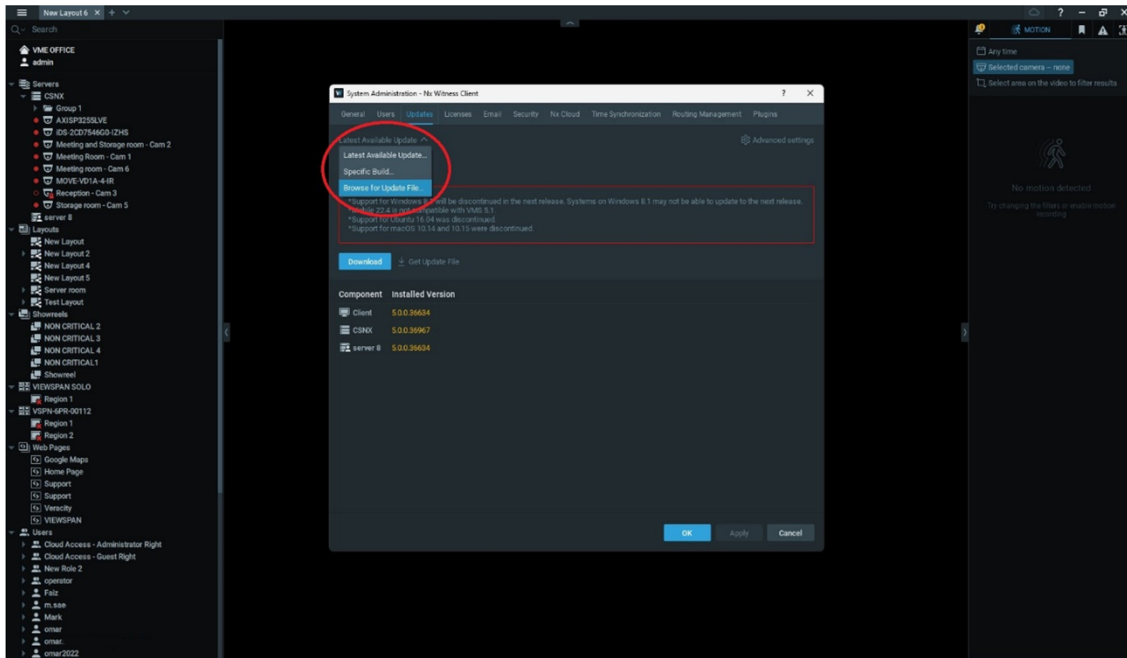




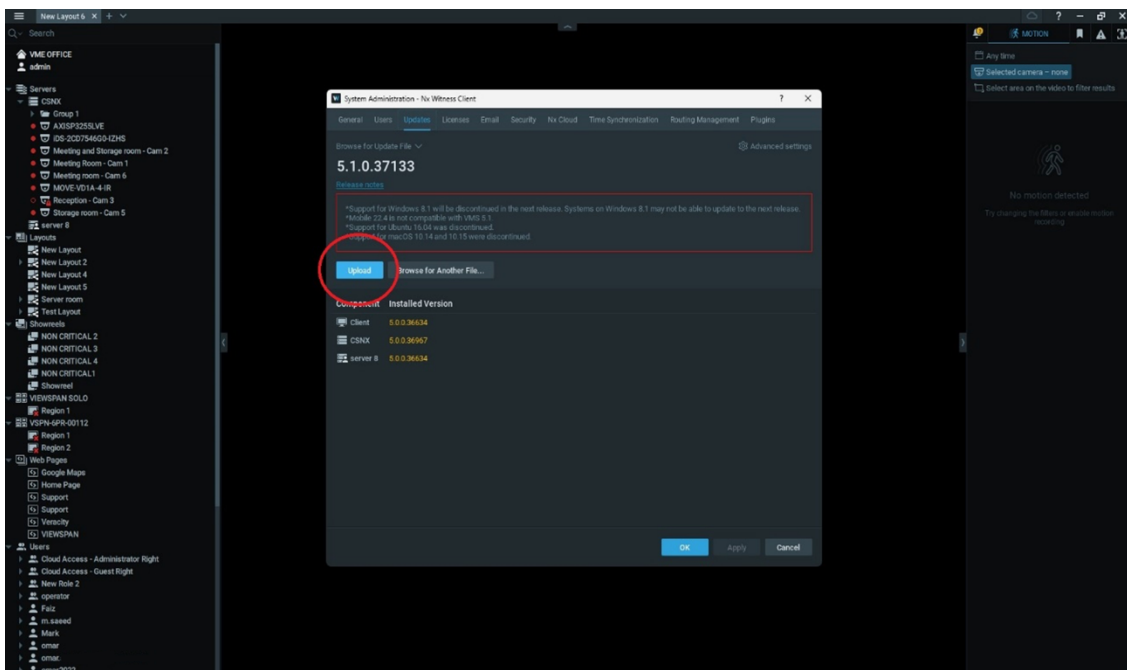
- Click the “Get Update File” and choose the option “Download in External Browser”. Save the downloaded file at your preferred location on your workstation.



- On the Updates tab, select the “Latest Available Update” and select the option “Browse for Update File”. Locate the download file previously saved on the workstation.



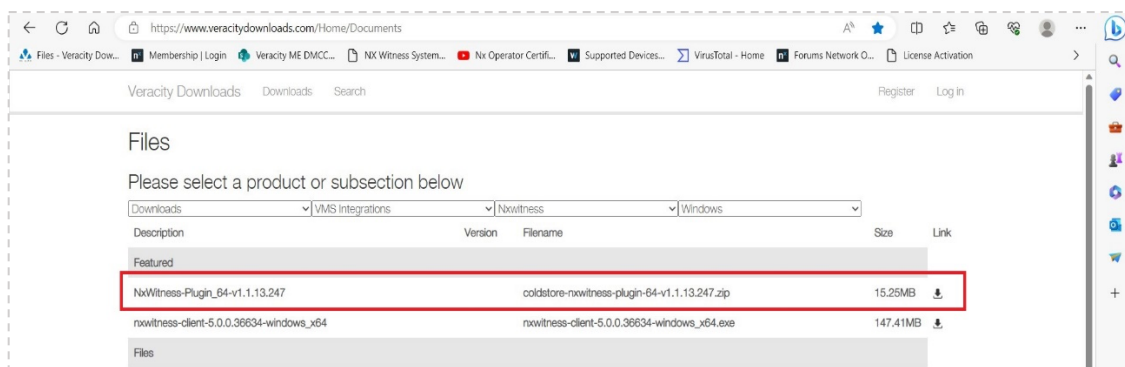
- Click the upload button and wait for the update to finish.



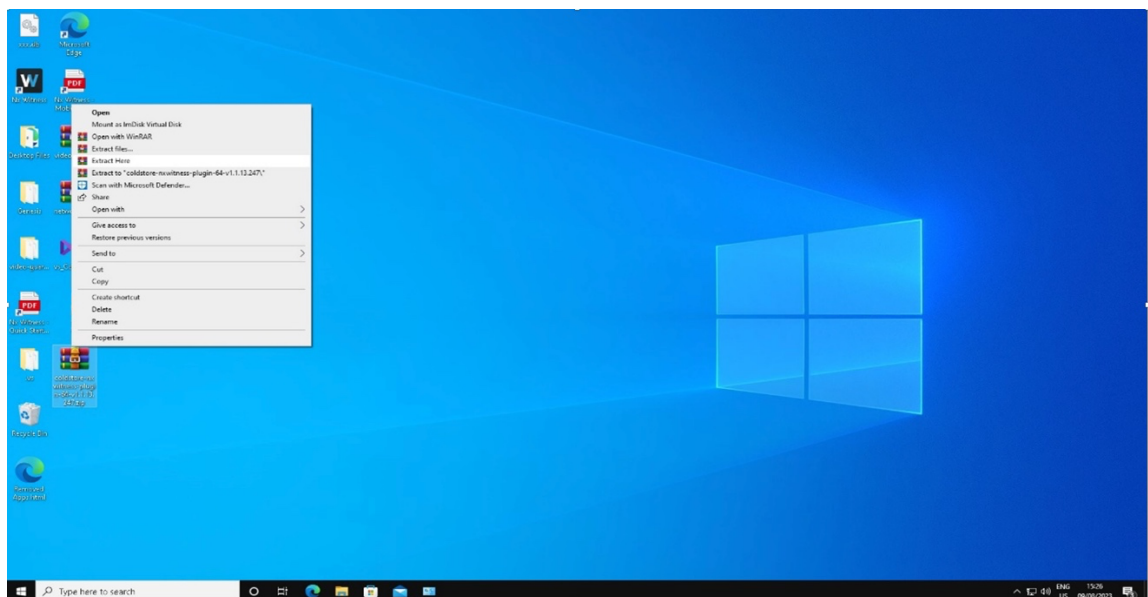
5. Download the Nx Witness Client from [Download Nx Witness Latest Release - My Nx \(networkoptix.com\)](#) and update the Nx Client installed on the workstation.

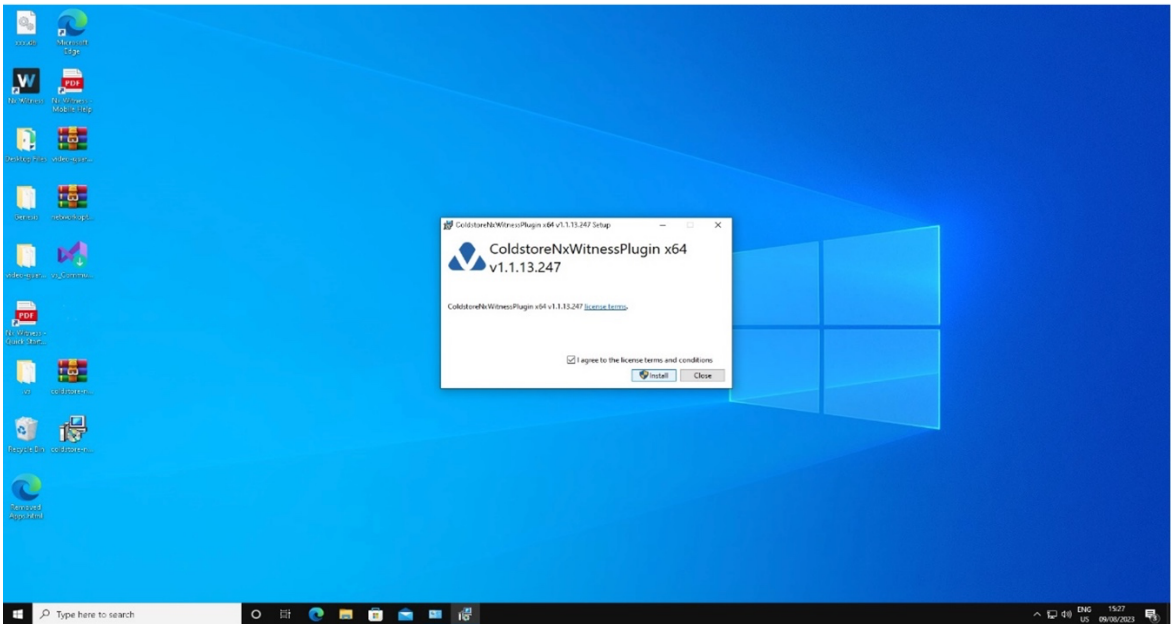
Once completed, upgrade the Nx server app.

6. Upgrade the COLDSTORE Nx Plugin on the server by downloading the Nx Plugin from [veracitydownloads.com](#) (download the latest version of the plugin).

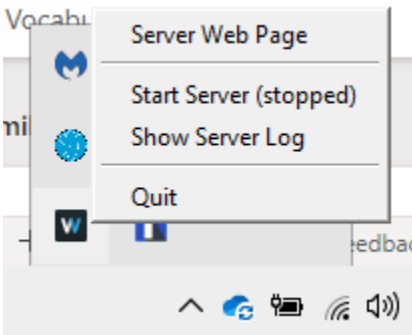


7. Extract the download file and run to install the Nx Plugin.





8. After the plugin is installed, stop and start the Nx Witness server from the Windows tray to effect the changes.



The update is complete.